

# GREG ALTMAN

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## Summary:

With over 25 years of IT experience, I am a strategic and innovative leader who leverages technology to drive business success. I possess deep expertise in cybersecurity, data center operations, network, and system administration, with a proven track record in reducing technical debt and managing both remote and on-site teams. I excel in integrating emerging technologies and cloud-centric architectures to enhance operational efficiency. My strength lies in leading projects within budget constraints and achieving significant advancements in infrastructure and security.

## Professional Experience:

### **STRIKE, LLC, Spring, TX | IT Infrastructure Manager (Dec 2021 – Sept 2024)**

- Achieved a 30% first-year reduction in IT spending by eliminating software waste and renegotiating communication services.
- Managed the Infrastructure and Software budgets, innovating technology while maintaining a budget of less than 2% of revenue.
- Developed the plan to migrate all virtual servers and desktops from VMWare to Azure Stack HCI and all virtual desktops from Azure Virtual Desktop
- Implemented a move from cellular hotspots to Starlink satellite communication for remote job sites, improving connectivity, productivity, and security.
- Directed cybersecurity measures, including Cisco Umbrella and KnowBe4 training, to ensure the integrity and availability of business and operations systems.
- Successfully migrated large user bases to cloud platforms, enhancing operational efficiency.
- Onboarded and managed a Managed Service Provider to ensure high levels of end-user support.

### **SWIFF-TRAIN COMPANY, Houston, TX | IT Infrastructure Manager (Jan 2017 – Dec 2021)**

- Successfully maintained the IT budget under 1.5% of company revenue while spearheading the adoption of cutting-edge technologies, including Hyper-Converged Infrastructure (HCI), Unified Communications as a Service (UCaaS), SASE, and a securely connected mobile workforce.
- Designed a comprehensive playbook for Swiff-Train detailing the steps to failover the on-premises virtual servers to Azure using Azure Site Recovery, enhancing disaster recovery readiness and operational continuity of mission-critical customer-facing websites.
- Led and mentored a diverse team of engineers, support staff, and developers.

### **SWIFF-TRAIN COMPANY, Houston, TX | SYSTEM ADMINISTRATION MANAGER (Sept 2015 - Jan 2017)**

- Managed Office 365 and Windows 10 migrations for 200 users with zero business interruptions.
- Team leader of the Technical Training Quality Team.
- Implemented PowerShell scripting to automate repetitive tasks.

## **THE MOUNTAIN - | Dec 2019 – Feb 2020 Consultant Work**

- Evaluated technology failures and other issues for a New Hampshire custom apparel company.
- Prepared and presented a detailed A3 problem-solving document mapping a path forward.

### **Certifications:**

- MCPS: Microsoft Certified Professional
- Microsoft Certified: Azure Fundamentals
- AZ-104: Microsoft Azure Administrator (In Progress)

### **Skills:**

- Cloud Technologies: Azure, Azure Stack HCI, Azure Arc
- Cybersecurity: Cisco Umbrella, KnowBe4, Security Protocols
- IT Service Management: ITSM, ServiceNow, N-Able
- Network Administration: VPN, CATO SASE, RingCentral UCaaS
- System Administration: Windows Server, Active Directory, VMware, Hyper-V
- Scripting & Automation: PowerShell, Git/GitHub
- Project Management: Agile, Azure DevOps Boards
- Vendor & Budget Management: Negotiation, Financial Planning

### **Public Speaking Engagements:**

- Techmentor at Microsoft HQ 2023 & 2024
- Live 360! Orlando 2024
- Dissecting Popular IT Nerds Podcast
- Upcoming: Seamless Migration to Azure Virtual Desktop Two-Day Workshop (2024)

### **Published works:**

(Written for ConversationalGeek.com, sponsored by Quest software)

- Conversational Cloud Storage Optimization – Mini Edition
- Conversational Oracle Data Migration for GSIs
- Conversational Oracle Data Migration to OCI – 2nd Mini Edition
- Conversational Oracle Data Migration to Azure – 2nd Mini Edition